Kurzbeschreibung des Projekts:

WeGovNow will tap into emerging technologies for effectively supporting coproduction by civic society stakeholders and collective proposition development, whereby citizens are partners as opposed to customers in the delivery of public services. By integrating a set of innovative technologies within a unified citizen engagement platform, the project will overcome the current limitations of existing digital tools for citizen reporting, e-participation, and communication between the citizen and the government. In doing so, WeGovNow will enable a new type of interactivity, enhancing and expanding the viability of and capacity for citizen coproduction in the public sector, not only in a traditional citizen-to-government dynamic, but also in an arrangement where the government informs, assists, and enables private actions, or where citizens assist one another, with IT replacing the dependency on administrations as a vehicle for collective action.

Building on previous research and technology development, an ambitious programme of service process innovation and technology innovation will be pursued by a multidisciplinary project consortium. Outcomes will be validated in three European cities. WeGovNow will offer solutions that are truly inclusive by addressing risks of digital exclusion from the offset and throughout the project’s life cycle. Legal, ethical and other framework conditions for implementing the WeGovNow approach and digital tools in day-to-day settings will be systematically explored and considered, with a view to optimising the democratic legitimacy of the WeGovNow approach and the exploitability of tangible project outputs. An evidence base on impacts will be generated through a dedicated evaluation programme, thereby adopting multi stakeholder perspectives. This will enable the development of evidence-based guidance on the further mainstreaming of WeGovNow solutions and provide directions for further research.

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Forschungsbereich:
6. Gesellschaftliche Herausforderung/
Verbundforschung

Topic:
EURO-6-2015 - Meeting new societal needs by using emerging technologies in the public sector

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